

FIG. 1

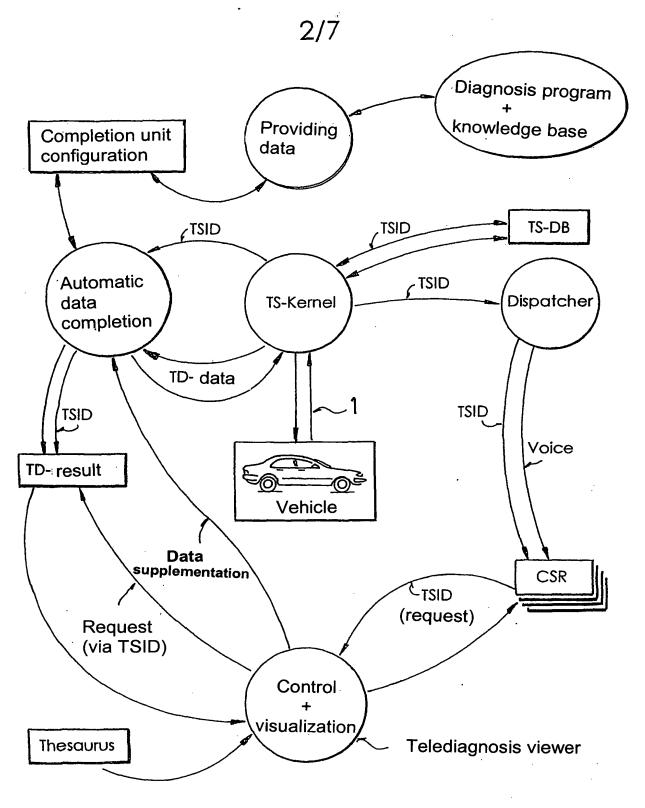
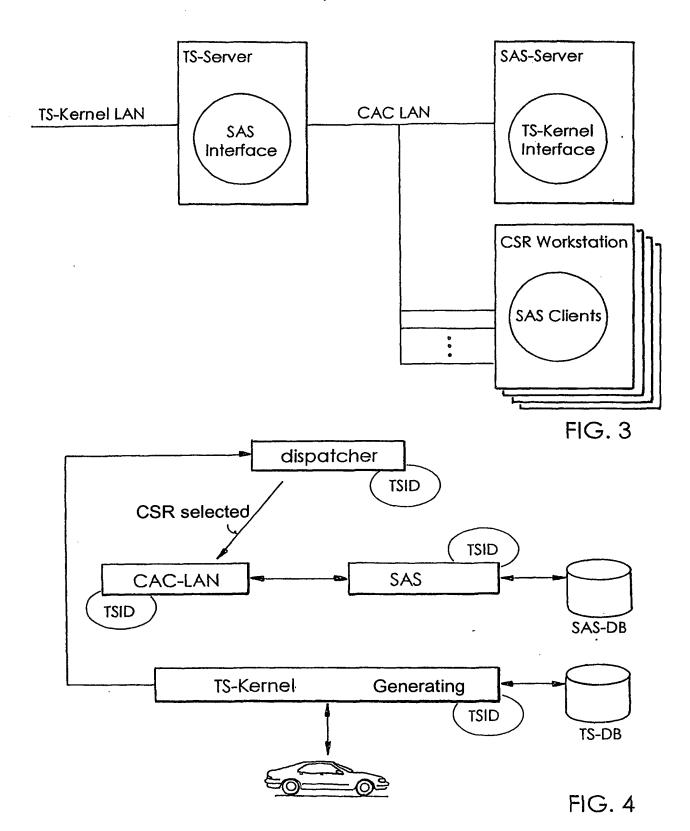


FIG. 2



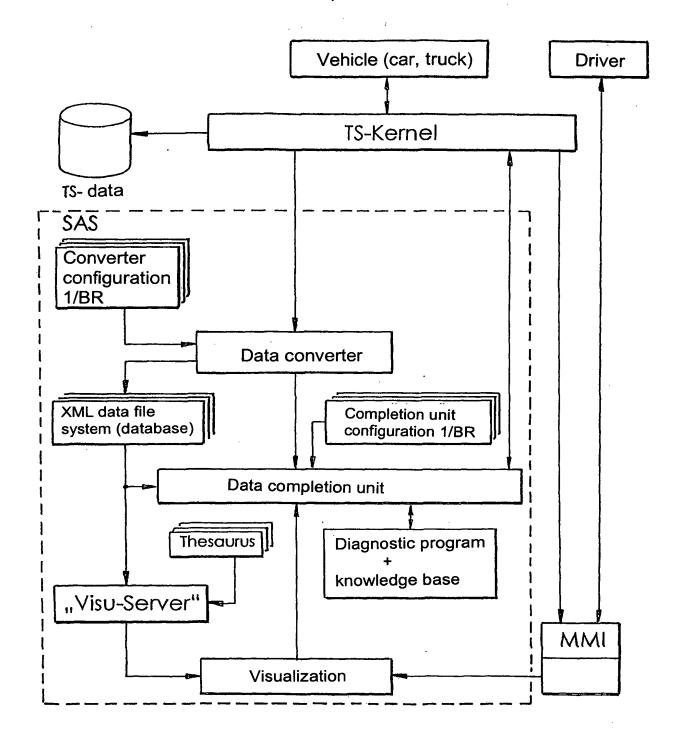
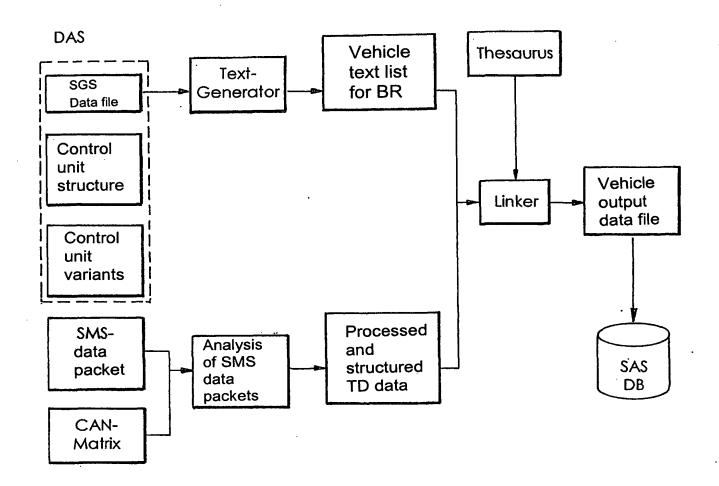


FIG. 5



Variant handling

D:\SAS Homepage\home(V2.0).HTM-Microsoft Internet Explorer	
Address D:\SAS Homepage\home (V2.0).HTM	
TSID	Welcome to the Service Assistance System (SAS)
1-2P21EM	TSID: 1-2P21EM
Full Report	Date/Time: 2/1/03, 9:14:04 p.m. CET
Small Report ♥ German	Vehicle data: VIN WDB211086ABCDEF12 Mileagel: 123 456 km
Start Reset	Vehicle condition: ESP information lightflashing High beam driver's sidedefective Motor oil levelminimum reached
	Defects found: ESP (electric stability program) C0815
	II THE CONTROL

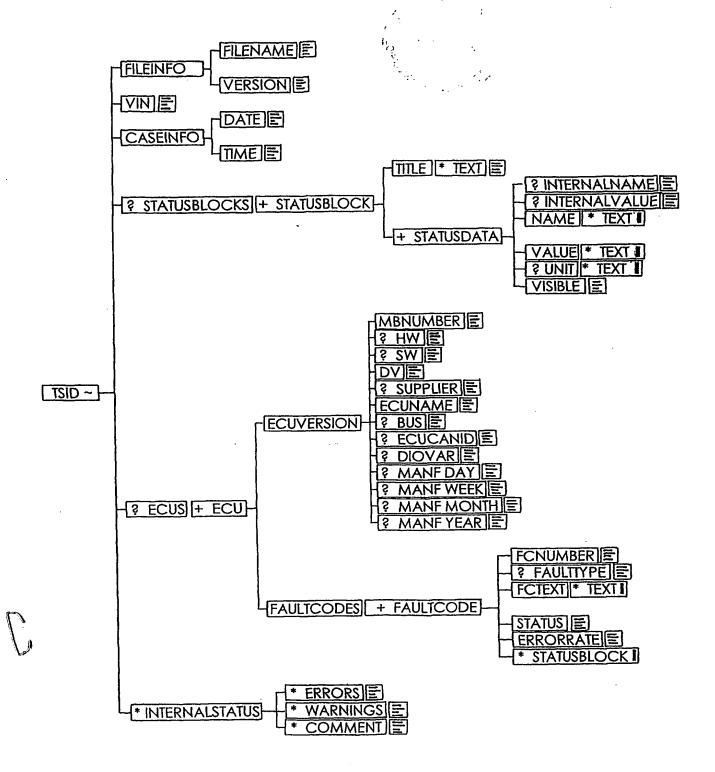


FIG. 8